

# Consumer Confidence Report

## Annual Drinking Water Quality Report

CREST HILL

IL1970250

Annual Water Quality Report for the period of January 1 to December 31, 2019

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

The source of drinking water used by CREST HILL is Ground Water

For more information regarding this report contact:

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Phone 815-723-8671

Este informe contiene información muy importante sobre el agua que usted bebe. Tradúzcalo ó hable con alguien que lo entienda bien.

Source of Drinking Water	
The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.	Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791.
Contaminants that may be present in source water include: - Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. - Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.	In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.  Some people may be more vulnerable to contaminants in drinking water than the general population.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses. - Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems. - Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.	Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).  If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to

minimize exposure is available from the Safe Drinking  
Water Hotline or at  
<http://www.epa.gov/safewater/lead>.

# Source Water Information

Source Water Name	Type of Water	Report Status	Location
WELL 1 (20447)	GW	_____	Oakland Ave
WELL 10 (01360)	GW	_____	Caton Farm Road
WELL 11 (01361)	GW	_____	Division East of Weber
WELL 12 (WL02008)	GW	_____	Division West of Weber
WELL 4 (20449)	GW	_____	Webb St
WELL 7 (20451)	GW	_____	Elrose Ct
WELL 8 (01050)	GW	_____	Waterford Drive
WELL 9 (01200)	GW	_____	Division West of Weber

## Source Water Assessment

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled meetings. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by City Hall or call our water operator at 815-723-8671. To view a summary version of the completed Source Water Assessments, including: Importance of Source Water; Susceptibility to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>.

Source of Water: CREST HILL Based on information obtained in a Well Site Survey published in 1987 by the Illinois EPA, three potential sources or possible problem sites were identified within the survey area of Crest Hill's wells. Furthermore, information provided by the Leaking Underground Storage Tank Section of the Illinois EPA indicated several additional sites with ongoing remediation's which may be of concern. The Illinois EPA has determined that the Crest Hill's wells #4, #8, #9, #10, and #11 source water is not susceptible to contamination. However, the source water obtained from Wells #1 and #7 is susceptible to contamination. This determination is based on a number of criteria including; monitoring conducted at the wells; monitoring conducted at the entry point to the distribution system; and the available hydrogeologic data on the well. In 2008, Crest Hill received Non-Compliance Advisories (NCAs) for bacteriological detections in well #7. The facility reviewed sampling equipment, maintenance records, and sampling procedures at that time. The NCA was subsequently resolved based on this investigation, however, monitoring data is continuously tracked and further detections may result in progressive action.

**Coliform Bacteria**

Maximum Contaminant Level Goal	Total Coliform Maximum Contaminant Level	Highest No. of Positive	Fecal Coliform or Coli Maximum Contaminant Level	E. Total No. of Positive E. Coli or Fecal Coliform Samples	Violation	Likely Source of Contamination
0	1 positive monthly sample.	1		0	N	Naturally present in the environment.

**Lead and Copper**

Definitions:  
 Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.  
 Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	10/02/2018	1.3	1.3	0.4602	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.

**Water Quality Test Results**

Definitions: The following tables contain scientific terms and measures, some of which may require explanation.

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

## Water Quality Test Results

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

na: not applicable.

mrem: millirems per year (a measure of radiation absorbed by the body)

ppb: micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

ppm: milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

**Regulated Contaminants**

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	2019	0.7	0.6 - 0.7	MRDLG = 4	MRDL = 4	ppm	N	Water additive used to control microbes.
Haloacetic Acids (HAA5)	2019	18	8.78 - 26.7	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2019	56	41.8 - 70.9	No goal for the total	80	ppb	N	By-product of drinking water disinfection.
Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Arsenic	2019	0.723	0.723 - 0.723	0	10	ppb	N	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes.
Barium	2019	0.106	0.106 - 0.106	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Chromium	2019	7.01	7.01 - 7.01	100	100	ppb	N	Discharge from steel and pulp mills; Erosion of natural deposits.
Fluoride	2019	0.68	0.68 - 0.68	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Manganese	2019	22.8	22.8 - 22.8	150	150	ppb	N	This contaminant is not currently regulated by the USEPA. However, the state regulates. Erosion of natural deposits.
Nitrate [measured as Nitrogen]	2019	1	0 - 1.56	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Selenium	2019	2.33	2.33 - 2.33	50	50	ppb	N	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines.
Sodium	2019	82.1	82.1 - 82.1			ppm	N	Erosion from naturally occurring deposits. Used in water softener regeneration.
Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Beta/photon emitters	03/12/2014	5	5 - 5	0	50	mrem/yr	N	Decay of natural and man-made deposits.
Combined Radium 226/228	11/27/2018	3.79	3.79 - 3.79	0	5	pCi/L	N	Erosion of natural deposits.
Gross alpha excluding radon and uranium	11/27/2018	5.56	5.56 - 5.56	0	15	pCi/L	N	Erosion of natural deposits.



Violations Table

Chlorine

Some people who use water containing chlorine well in excess of the MRDL could experience irritating effects to their eyes and nose. Some people who drink

Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (DBP), MINOR	10/01/2019	12/31/2019	We failed to complete all the required tests of our drinking water for the contaminant and period indicated.

Revised Total Coliform Rule (RTCR)

The Revised Total Coliform Rule (RTCR) seeks to prevent waterborne diseases caused by E. coli. E. coli are bacteria whose presence indicates that the water

Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE, MINOR (RTCR)	11/01/2019	11/30/2019	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE, MINOR (RTCR)	12/01/2019	12/31/2019	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.

**Coliform Monitoring Violation Template**

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**Monitoring Requirements Not Met for City of Crest Hill**

Our water system violated several drinking water standards over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During November and December of 2019 we did not complete all monitoring for total coliform and therefore cannot be sure of the quality of our drinking water during that time.*

**What should I do?**

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for total coliform and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required sampling frequency	Number of samples taken	When all samples should have been taken	When samples were or will be taken
Total Coliform	20 Distribution	19	November 2019	January 2020
Total Coliform	2 distribution	19	December 2019	January 2019

**What happened? What is being done?**

New protocols have been put into place to ensure all samples will be taken.

For more information, please contact Mark Siefert at 815-723-8671 or 1610 Plainfield Rd.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by City of Crest Hill. Water System ID# 1970250 Date distributed 5/25/2020